

PRESS RELEASE
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Improving Home Care in Rusthall – Expertise Homecare Central & West Kent

Residents living in and Rusthall will have access to high-quality, high-tech home care for the first time from this month thanks to Expertise Homecare Central & West Kent.

The innovative home care company, launching on Monday, 9 February, has developed its own software and systems to streamline the delivery of care and ensure the highest standards are maintained.

Expertise Homecare is owned and operated by care specialist Natalie Richards, who has extensive experience in the domiciliary care sector, having worked for private care and franchise organisations.

“There is a high and growing demand for quality home care in the area,” said Natalie. “Our experienced 10-strong team is now in place and can’t wait to start working to help meet this demand.

“We believe that Expertise Homecare will shape the future of adult healthcare provision. During my time working in the sector, I have seen first-hand what works and what can be improved, including decades-old, inefficient practices.

“We are committed to bringing homecare into the 21st Century through the use of innovative care processes, systems and software.”

One example of Expertise Homecare’s innovative approach to home care is its bespoke and simple-to-use real time notification system, which enables carers to record each completed care task on a hand-held device during each visit – making paper care plans, hand-written records and notes, and incessant filing a thing of the past.

This time-saving software also sends automated e-mail notifications to family members, letting them see all completed actions – that a meal has been eaten or medication has been given – providing them with much-needed reassurance and peace of mind that their loved-one is receiving the care they need.

The system significantly reduces Expertise Homecare’s carers’ admin and form-filling workload, freeing up more time for them to devote to caring.

Natalie added: “The Expertise Homecare model retains the elements that I know work and replaces others with progressive and technologically advanced systems and solutions to provide a much higher quality, transparent service.

“Our software and processes will raise the standard of care delivery in an open way that builds trust between our care providers and the people we care for and their families.”

For more information about Expertise Homecare please visit www.expertisehomecare.com

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Photo caption:

Expertise Homecare Central & West Kent.jpg = Members of the Expertise Homecare Central & West Kent team (L-R) Kerry Stevenson (Community Care Worker), Louise Farmer (Supervisor), Natalie Richards (Managing Director) and Edward Shelley (Community Care Worker)

Notes to Editors:

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Expertise Homecare

Expertise Homecare provides high-quality care and support to people living in their own homes. It is a franchise business model developed and delivered by parent company HNRS Global Ltd.

Expertise Homecare's franchise model utilises unique technology, processes and systems to ensure the highest standards of care and support are delivered.

Expertise Homecare's Managing Director Natalie Richards has extensive experience in the domiciliary care sector, having worked for both the NHS and private care organisations, and has subsequently launched and managed successful care franchises.

For more information visit www.expertisehomecare.com